| Ref<br># | Hits | Search Query  | DBs                | Default<br>Operator | Plurals | Time Stamp       |
|----------|------|---|--------------------|---------------------|---------|------------------|
| L4       | 137  | 379/265.01-266.1.ccls. and ((authent\$7 identif\$6) with (caller customer calling) with (voice biometric fingerprint pin))  | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/23 11:12 |
| L5       | 4    | 379/265.01-266.1.ccls. and ((authent\$7 identif\$6 verif\$8) with (caller customer calling) with (biometric fingerprint))   | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/23 11:12 |
| S1       | 1    | "ibm austin group database"   | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 09:48 |
| S2       | 137  | "ratings database"  | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:16 |
| S3       | 2920 | "379"/\$.ccls. and ((rat\$5 rank\$5 grad\$5) with ((call\$5 near3 party) callee called caller calling))   | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:20 |
| S4       | 2826 | "379"/\$.ccls. and ((rat\$5 rank\$5 grad\$5) with (((called calling) near3 party) callee called caller calling))  | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:20 |
| S5       | 1832 | "379"/\$.ccls. and ((rat\$5 rank\$5<br>grad\$5) near5(((called calling) near3<br>party) callee called caller calling))  | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:39 |
| S6       | 1832 | "379"/\$.ccls. and ((rat\$5 rank\$5 grad\$5) near5 (((called calling) near3 party) callee called caller calling))   | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:21 |
| S7       | 359  | "379"/\$.ccls. and (((rat\$5 rank\$5 grad\$5) near5 (((called calling) near3 party) callee called caller calling)) same (authen\$5 identif\$8 biometric) with (((called calling) near3 party) callee called caller calling))              | US-PGPUB;<br>USPAT | OR .                | ON      | 2005/06/21 13:24 |
| S8       | 317  | S7 not meter\$5   | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:22 |
| S9       | 70   | "379"/\$.ccls. and ((((rat\$5 rank\$5 grad\$5) not rather) near5 (((called calling) near3 party) callee called caller calling)) same (authen\$5 identif\$8 biometric) with (((called calling) near3 party) callee called caller calling)) | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:24 |
| S10      | 69   | S9 not (meter\$5 with rate)   | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:28 |
| S11      | 1090 | (caller calling customer) with (rat\$5 rank\$5 grad\$5) with (operator representative agent)  | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:29 |
| S12      | 979  | (caller (calling near3 party) customer) with (rat\$5 rank\$5 grad\$5) with (operator representative agent)  | US-PGPUB;<br>USPAT | OR                  | ON      | 2005/06/21 13:29 |

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| S13 | 273 | (caller (calling near3 party) customer) with (rat\$5 rank\$5 grad\$5) with (operator representative agent) not rather                             | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 14:08 |
| S14 | 117 | S13 and ("379"/\$.ccls. "455"/\$.ccls.<br>"370"/\$.ccls. "709"/\$.ccls.)  | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 13:31 |
| S15 | 308 | "379"/\$.ccls. and ((evaluat\$8) near5(((called calling) near3 party) callee called caller customer))   | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 14:07 |
| S16 | 110 | "379"/\$.ccls. and ((scor\$5) near5(((called calling) near3 party) callee called caller customer))  | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 14:08 |
| S17 | 105 | (caller (calling near3 party) customer)<br>with (scor\$5) with (operator<br>representative agent)   | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 14:09 |
| S18 | 24  | (caller (calling near3 party) customer) with (scor\$5) with (operator representative agent) with (input\$5 enter\$5 point\$5 touch\$5 indicat\$5) | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 14:09 |
| S19 | 1   | "6459788".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:18 |
| S20 | 1   | "6334107".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:19 |
| S21 | 1   | "6332154".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:19 |
| S22 | 7   | dezonno.in. and scor\$5   | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 14:22 |
| S23 | 1   | "6314402".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:23 |
| S24 | 1   | "6212178".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:23 |
| S25 | 1   | "6173053".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:24 |
| S26 | 1   | "6160875".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:24 |
| S27 | 1   | "6157655".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:24 |
| S28 | 1   | "6154527".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:25 |
| 529 | 1   | "6061433".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:25 |
| S30 | 1   | "5978465".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:25 |
| S31 | 1   | "5953405".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:26 |
| S32 | 1   | "5313517".PN.   | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:26 |

| S33 | 1   | "5546456".PN.  | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:26 |
|-----|-----|--|--------------------|----|----|------------------|
| S34 | 1   | "5715306".PN.  | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:26 |
| S35 | 1   | "5715307".PN.  | USPAT;<br>USOCR    | OR | ON | 2005/06/21 14:27 |
| S36 | 8   | ("5673404" "5724408" "5978467"<br>"6178240" "6327346" "6724866"<br>"5937044" "6826173").pn.  | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 15:20 |
| S37 | 132 | (agent operator representative) adj5<br>(rat\$5 rank\$5 evaluat\$9 grad\$5<br>scor\$5) adj5 (customer caller "calling<br>party")   | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 15:22 |
| S38 | 40  | (agent operator representative) adj5<br>(rat\$5 rank\$5 evaluat\$9 grad\$5<br>scor\$5) adj5 (customer caller "calling<br>party") not rather  | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 15:25 |
| S39 | 92  | S37 not S38  | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 16:05 |
| S40 | 102 | ((stor\$5 record\$5) near5 (score rank<br>rate rating evaluation)) with<br>((customer caller (calling party)) and<br>(called callee operator agent<br>representative))   | US-PGPUB;<br>USPAT | OR | ON | 2005/06/21 16:07 |
| S41 | 25  | (US-20020067823-\$ or US-20020072957-\$ or US-20020080950-\$ or US-20020110234-\$ or US-20030023555-\$ or US-20030069936-\$ or US-20030165223-\$ or US-20030169856-\$).did. or (US-5311572-\$ or US-5684872-\$ or US-5978467-\$ or US-5991796-\$ or US-6049599-\$ or US-6078892-\$ or US-6163607-\$ or US-6212178-\$ or US-6332154-\$ or US-6333980-\$ or US-6345090-\$ or US-6542602-\$ or US-6587556-\$ or US-650736-\$ or US-6775372-\$ or US-6798876-\$ or US-6868153-\$).did. | US-PGPUB;<br>USPAT | OR | ON | 2005/06/22 14:29 |
| S42 | 4   | S41 and vip  | US-PGPUB;<br>USPAT | OR | ON | 2005/06/22 15:32 |
| S43 | 1   | 379/265.01-266.1.ccls. and ((customer caller (calling adj3 party) subscriber) with (rate rating rated rank\$5 evaluat\$5 scor\$5) with (operator agent representative contact call service) with (stor\$5 record) with (future histor\$5))   | US-PGPUB;<br>USPAT | OR | ON | 2005/06/22 15:37 |

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| S44 | 21  | 379/265.01-266.1.ccls. and ((customer caller (calling adj3 party) subscriber) with (rate rating rated rank\$5 evaluat\$5 scor\$5) with (operator agent representative contact call service) with ((stor\$5 record) with (rate rating rated rank\$5 evaluat\$5 scor\$5))) | US-PGPUB;<br>USPAT | OR   | ON | 2005/06/22 15:34 |
| S45 | 4   | 379/265.01-266.1.ccls. and (((customer caller (calling adj3 party) subscriber) with (rate rating rated rank\$5 evaluat\$5 scor\$5) with (operator agent representative contact call service) with (stor\$5 record)) same (future histor\$5))                             | US-PGPUB;<br>USPAT | OR . | ON | 2005/06/22 15:38 |
| S46 | 16  | 379/265.01-266.1.ccls. and ((customer caller (calling adj3 party) subscriber) with (rate rating rated rank\$5 evaluat\$5 scor\$5) with (operator agent representative contact call service) with (stor\$5 record)) and (histor\$5 future)                                | US-PGPUB;<br>USPAT | OR   | ON | 2005/06/22 15:41 |
| S47 | 130 | 379/265.01-266.1.ccls. and ((rate rating rated rank\$5 evaluat\$5 scor\$5 performance) with (operator agent representative contact call service) with (stor\$5 record))  | US-PGPUB;<br>USPAT | OR   | ON | 2005/06/22 15:44 |
| S48 | 1   | 379/265.01-266.1.ccls. and ((csr (customer adj3 service adj3 record)) with (stor\$5 record\$) with (rate rating rated performance score evaluat\$8))   | US-PGPUB;<br>USPAT | OR   | ON | 2005/06/22 15:45 |